2020

Corporate Social Responsibility Report

Solution Seekers, Community Builders and Life Changers.
Making a difference in all we do.
Allscripts is a place where technology meets humanity.

As a global healthcare IT leader, we offer solutions that enable doctors, nurses and caregivers to provide the best possible care for healthier patients, populations and communities. We understand the immense pressures physician practices, hospitals and health systems face to manage the weight of financial and competitive realities, without compromising the care of a human life. Humans helping humans—that’s what it’s all about.

As a socially responsible company, that commitment and obligation extends into the communities where we live and work. At Allscripts, we come together to give back and help make the world healthier. We work passionately to change lives for the better.

Our global workforce is united and driven by a set of core values. We are solution seekers, community builders and life changers. Together, we feed the hungry, build homes, donate blood, provide disaster relief, educate the next generation, comfort the elderly and so much more.

When the COVID-19 crisis first began around the world, we moved quickly to protect our associates, clients, consumers and communities against the virus. We leaned in to do our part to slow the spread, support healthcare workers on the front lines, protect patients and ensure the safety of all associates.

As you read this report, I hope you will be enlightened and inspired by the efforts of our global team. This dedicated group of caring, philanthropic people is helping build a better world for all of humankind.

Together, we are building a better world. Together, we’re making it All Possible.

PAUL M. BLACK
Allscripts Chief Executive Officer

Why we give back

“Humans helping humans—that’s what it’s all about.”

Thank you to all of our GiveBack site leaders who drive our company’s charitable giving program at the local level.

2020 GiveBack

WHERE DID OUR GIVEBACK FUNDING GO?*

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chronic illness and disease</td>
<td>21%</td>
</tr>
<tr>
<td>Health and wellness</td>
<td>19%</td>
</tr>
<tr>
<td>Disaster relief/COVID-19 response</td>
<td>17%</td>
</tr>
<tr>
<td>Homelessness and hunger</td>
<td>12%</td>
</tr>
<tr>
<td>Education</td>
<td>10%</td>
</tr>
<tr>
<td>Youth programs</td>
<td>9%</td>
</tr>
<tr>
<td>Other</td>
<td>8%</td>
</tr>
<tr>
<td>Community/livestock and social justice</td>
<td>5%</td>
</tr>
<tr>
<td>Animal welfare, elderly care and environment</td>
<td>1%</td>
</tr>
</tbody>
</table>

*This funding report does not include the charitable giving efforts of departments outside the GiveBack program.

HOW WERE THE FUNDS DISTRIBUTED?

- Charitable giving: 63%
- Associate event supplies: 20%
- In-kind donation supplies: 11%
- GiveBack program materials, supplies and support: 5%
Allscripts by the numbers

### CAUSES OUR ASSOCIATES SUPPORTED DURING THEIR GIVEBACK DAYS

<table>
<thead>
<tr>
<th>Cause</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Animal welfare</td>
<td>3%</td>
</tr>
<tr>
<td>Arts and culture</td>
<td>2%</td>
</tr>
<tr>
<td>Community / Civic</td>
<td>16%</td>
</tr>
<tr>
<td>Disaster relief</td>
<td>1%</td>
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<tr>
<td>Education</td>
<td>16%</td>
</tr>
<tr>
<td>Elderly care</td>
<td>5%</td>
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<tr>
<td>Environment</td>
<td>4%</td>
</tr>
<tr>
<td>Health and wellness</td>
<td>10%</td>
</tr>
<tr>
<td>Homelessness and poverty</td>
<td>6%</td>
</tr>
<tr>
<td>Hunger</td>
<td>16%</td>
</tr>
<tr>
<td>Illness and disease support</td>
<td>4%</td>
</tr>
<tr>
<td>Social justice / LGBTQ+ support</td>
<td>2%</td>
</tr>
<tr>
<td>Veterans</td>
<td>3%</td>
</tr>
<tr>
<td>Youth programs</td>
<td>12%</td>
</tr>
</tbody>
</table>

### Statistics

- **39%** Associates who reported volunteering for an organization for the first time
- **96%** Associates who reported they would volunteer for the organization again

### Stories

**NYKO KRAMWIEDE**

“During my GiveBack Day, I was a poll worker official for the 2020 United States presidential election. On Nov. 3, I arrived at the Illinois polling place at 5:15 a.m. to assist members of the community in voting. We finished sorting and counting all the ballots around 8:30 p.m. It was a very, very long day, but it gave me an overwhelmingly proud sense of civic duty knowing that my participation could, in some way, help move forward a system that I firmly believe in.”

**AMY ELKINS**

“In my county, I am the chair for the Alzheimer’s Association. I lost my mother to Alzheimer’s three years ago. Due to that loss, I have made finding a cure my number one mission. On my GiveBack Day, I did press tours to promote the Walk for a Cure event, created social media posts and rehearsed for the opening ceremony on walk day, where I presented the Alzheimer’s Promise Flower Garden to honor those impacted by Alzheimer’s Disease.”

**KRISTINE GEIS**

“Clinic with a Heart (CWH) is a free, local healthcare clinic run by volunteers and funded by donations. I regularly volunteer with them, helping out in the laboratory a few times a month. As one of their two main fundraisers, CWH holds an annual golf tournament. I spent my GiveBack Day enticing golfers to pay money to go for the ‘big cup’ on hole 16. Overall, the tournament brought in almost $35,000!”

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**Allscripts by the numbers**

**PART 1    SUPPORTING OUR COMMUNITIES AND OUR ASSOCIATES**

GiveBack Day

Allscripts encourages all associates, no matter where they are in the world, to dedicate one day every year to volunteer with an organization of their choice.
Allscripts Women’s Engagement

The Allscripts Women’s Engagement (AWE) enrichment group empowers our female associates to take control of their careers and professional development through sponsored opportunities, such as career development seminars, networking events and mentorship. AWE invests in this program for the betterment of any associate who wants to get involved, and to improve the company’s ability to attract, retain and advance women in healthcare IT.

In 2020, AWE championed a number of webinars and roundtable discussions about career advancement, tips for effective time management and work-from-home tools. The group also partnered with Dress for Success (DFS), an organization that helps give underserved women the tools and confidence to launch their careers. Together, they created an event, led by Allscripts Vice President of Marketing Rebecca Whaley, where AWE members used their expertise to help train DFS participants through a mock interview program.

The AWE Executive Steering Committee consists of 10 female leaders.

- Executive Leader: Tejal Vakharia
- Executive Sponsor: Lisa Khorey
- HR Partner: Eriika Buracchio
- Operations Chair: Leah Jones
- HIPO Chair: Karen Erikson
- Mentorship Chair: Tina Joros
- Secretary: Julie Rowsey
- Regional Offices Co-Chair for U.S. and Domestic: Sherri Atchley
- Regional Offices Co-Chair for International: Gabi Joffe
- Communications Chair: Rebecca Whaley

The Allscripts associate base is made up of 40% women and 60% men.

Diversity, Equity and Inclusion

This past year, Allscripts launched a champions network of cross-functional associates from diverse backgrounds and locations to help support the company’s Diversity, Equity and Inclusion (DE&I) program.

The network includes passionate advocates for positive change—visible point people who promote, facilitate and connect colleagues to support important DE&I initiatives. CEO Paul Black serves as the Executive Sponsor, with Senior Vice President and General Manager Elliott Bryant serving as Chair, and Senior HR Business Partner Angela Atkinson serving as Vice Chair.

Our mission: Incorporate diversity, equity and inclusion in how we work every day.

We will advance a culture of belonging—in which solution seekers, community builders and life changers combine to unleash the potential of a diverse mix of people—built around our three pillars: career, culture, community.

The Champions Network includes:

- Paul Black, Executive Sponsor
- Elliott Bryant, Chair
- Angela Atkinson, Vice Chair
- Becky Glave
- Dwight Minio
- Jazmina Bannag
- John Whitmire
- Joseph Hall
- Michaela Dearth
- Misbah Ashraf
- Muj Zeki
- Raghu Manavalli
- Roshan Adikari
- Tom Hager
- Tzlil Malachi

Allscripts Developer Program Empower

Allscripts is dedicated to investing in and supporting minority-owned and -led healthcare IT companies to help facilitate their growth and success. Through the Allscripts Developer Program (ADP) Empower, Allscripts is offering a yearlong empowerment package at no cost that includes exclusive consulting meetings, API workshops and promotion.

Our goal is to provide the appropriate tools for this cohort to be successful and accelerate innovation, such as access to resources and exposure to pilot client sites.

Social justice response

Following the heartbreaking racial injustices that occurred in the early summer of 2020, our GiveBack teams came together to leverage their resources for social good. In just one day, $22,000 in contributions poured in from our GiveBack leaders around the globe, which was donated directly to the Equal Justice Initiative and the Advancement Project. The donation was made in honor of our associates of color and everyone who believes that a kinder world is possible.

The Allscripts executive team consists of nine individuals, two of whom are minorities and five of whom are women.
No matter the situation, the safety and health of Allscripts associates will always be front and center.

Safety and health policy

At Allscripts, we believe the foundation of our success lies with safeguarding our associates, communities and clients, along with the environments in which they work.

This is an integral part of our corporate belief system, and why we actively promote environmental health and safety excellence throughout our organization.

Allscripts pledges to maintain a safe and healthy workplace for all associates by conducting business and regular assessments that are consistent with our corporate standards and applicable safety and health regulations. To further enhance the health and safety of associates, Allscripts also offers comprehensive resources and training, including specialty programs like active shooter training, blood pressure monitors and an active lifestyle incentive program.

COVID-19 response

In March 2020, in response to the severity of the COVID-19 pandemic, Allscripts leadership immediately took action to protect associates, shifting all operations to a remote working environment and canceling all nonessential travel.

Allscripts also established a cross-functional emergency response team—consisting of representatives from various functions including business units, safety, security, medical, facilities, HR, IT legal and communications—that meets regularly on the subject. Associates were asked to report positive COVID-19 tests for company tracking and precautionary measures.

Allscripts associates adapted quickly to a remote working environment. Wellness programs continued to encourage associates to stay active and connected. The Allscripts benefits team promoted COVID-19 response resources offered by our healthcare partner, which included mental health, work/life balance and telehealth services where available.

Throughout the pandemic, Allscripts has continuously monitored developments and safety guidance from the Centers for Disease Control and Prevention and the World Health Organization regarding the ongoing spread of COVID-19 to ensure the health and safety of our associates, and to also ensure our clients receive the continued support they need.
The outbreak of COVID-19 in 2020 was both sudden and unexpected, and caused a great deal of fear throughout the world. Allscripts leadership and associates immediately took action to ensure the safety of associates and provide support for their communities.

Immediate response efforts

01
$10,000 donation to Americares
Our dedication to fighting COVID-19 kicked off in early April with our GiveBack team. Upon learning the dangers of the virus, Allscripts organized a $10,000 donation to Americares, a global, health-focused relief organization providing medical supplies, education and relief to the people and areas heavily impacted by the pandemic.

02
Donation of 12,000 KN95 masks to hospitals with a supply shortage
The primary purpose of Allscripts is to provide support and solutions for the healthcare industry. During the first wave of the COVID-19 outbreak in the U.S., personal protective equipment (PPE) shortages hit hospitals across the country. Allscripts tracked down a supplier that could place a rush order of 12,000 KN95 masks, which were then quickly distributed to 10 client hospitals in dire need of PPE.

03
Donation of 25 iPads to hospitals
One of the more devastating immediate outcomes of the pandemic was terminal patients spending their final days alone due to quarantine orders and necessary visitor restrictions at hospitals. This led to one of our clients asking for our help in providing these patients with a small measure of comfort. The FollowMyHealth team rose to the challenge and repurposed 25 iPads that COVID-19 patients could use to stay connected to their loved ones while quarantining alone in the hospital.

04
All Sleeves Up blood drive and a donation to the Red Cross
Allscripts associates pledged to donate blood in response to the nationwide blood shortage. For every associate who donated blood in May, Allscripts made a donation to the Red Cross. In just a few weeks:
- 115 donors pledged to give blood
- 354 lives were potentially saved
- Allscripts donated $1,300 to the Red Cross on behalf of associates

05
India efforts
When Allscripts extended work-from-home orders, our teams in India decided to donate all funds meant for associate engagement and office events to the India Prime Minister’s Citizen Assistance and Recovery Program: a total of $55,000 USD. On top of that, these associates also made generous monetary donations to help their communities prevail through the pandemic.

06
Food and water for food banks
When it became clear that our offices would not be reopening soon, the Raleigh Facilities team coordinated the donation of frozen food from the office cafeteria to a local food bank, as well as a large pallet of food meant for special events. The Alpharetta team also joined in, donating food and water bottles from canceled events to one of their local food banks.
Allscripts 2020 Global Virtual Food Drive

Allscripts organized the first-ever Allscripts Global Virtual Food Drive as an opportunity for associates all over the world to make a difference in their local communities. Associates were encouraged to donate money, food or time to a food bank of their choice.

**Global Impact Week**

Every summer on Global Impact Day, Allscripts associates company-wide take local action to make a global impact on world hunger. Through our collective efforts, we support nonprofits, prepare and package hundreds of thousands of meals, host food drives, salvage produce and provide monetary donations to feed the hungry. 2020 brought us our seventh Global Impact Day, along with the challenge of finding an alternative way to give back while working remotely due to the pandemic.

It was decided that in place of our normal day of service—where associates get out in their communities to volunteer—we would have a full week of activities to support five important causes relevant to 2020. Associates wrote letters to people in need of a smile; donated funds to the company’s ongoing COVID-19 relief campaign (doubled by Allscripts); donated to our Save the Children COVID-19 Relief Effort (also doubled by Allscripts); shared photos of their favorite furry friends to generate donations for animal welfare organizations; and committed to doing something to save a life, such as donate blood, become an organ donor or take a CPR class. Associates who participated were given a GiveBack-branded face mask as a thank you for their generosity.

*Thank you for offering the GiveBack week this year. Now more than ever, it’s essential to give back, and our hearts feel our positive thoughts, donations, actions, words and gestures. It’s an honor to work for a company that holds a space for GiveBack activities.*

— ALLSCRIPTS ASSOCIATE

*Thank you for providing a platform that makes it easy to give back. It’s so easy to forget how fortunate we are. Helping others is something we must never forget to do!*

— ALLSCRIPTS ASSOCIATE

This campaign showed that “All in this together” is more than just a rallying cry at Allscripts—it’s a fact. We are solution seekers, community builders and life changers. All together, we make a difference.
Throughout the year, our associates organized programs to give back to their local communities. Here are just a few highlights of their incredible, unique and creative efforts.

GiveBack by category

### PART 3    GIVEBACK CAUSES

**Team Baldscripts** celebrated their annual St. Baldrick’s fundraiser and head-shaving event in March, raising an incredible $17,043 for children battling cancer.

**Children and youth**

Allscripts associates are especially passionate about supporting organizations that help children live happier, healthier and safer lives.

**Make-A-Wish**

The Raleigh office kicked off 2020 by transforming their holiday party into a whimsical fundraiser for the Make-A-Wish Foundation, raising $5,500 for the cause.

Associates in Glen Allen, VA supported their local chapter of Make-A-Wish on behalf of two associates whose children had received wishes. Between the generosity of “Team All In” and support from the Allscripts GiveBack program, $17,265 was donated to making children’s wishes come true.

**Ronald McDonald House Charities**

The Chicago GiveBack team dedicated their funds to adopt a room at the local Ronald McDonald House Charities. The room provides children battling life-threatening illnesses a place to stay while they await treatment and transplants.

Our January 2020 Global Kick Off Event included an evening celebration where we came together to build and decorate 150 “Sweet Cases” for children in the Orlando foster care system.
Heart health

Nearly one in three Americans has high blood pressure. That means one in three of our family members, friends and cowokers is at a higher risk of heart disease and stroke. At Allscripts, we care deeply about the health of our community and are proud to support the American Heart Association (AHA). Our vision is to build connected communities of health, improving the health of our associates as well as the communities we serve.

Beginning in 2011, Allscripts became the Triangle American Heart Association’s “Cities Go Red” sponsor, leading the way for the Go Red for Women movement at the platform level.

Go Red Day

Since 2008, Allscripts has been a supporter of the AHA, sponsoring many of their events and campaigns to increase awareness and funding. On our annual Go Red Day, associates come together to show their support and help promote the importance of heart health. In 2020, associates from nearly every Allscripts office around the globe, including Australia, India, Israel, the U.K. and the U.S., participated in the celebration.

The Allscripts partnership with Go Red also presented the opportunity for us to donate a blood pressure kiosk to Oak City Cares—a hub for connecting individuals and families who are at risk of or are experiencing homelessness, to coordinated social and medical services that create a path toward stable housing and health. With this kiosk, we’re helping equip a high-risk population with convenient access to track and better manage their health.

Disease and chronic illness

Allscripts is a proud supporter of JDRF Illinois and its One Dream Gala and One Walk 5k event. We’re committed to providing the best possible care for patients—through Allscripts solutions and the support of organizations advancing the state of healthcare through research, education and innovation. By supporting JDRF, we’re able to help the doctors, nurses and administrative professionals who work tirelessly to help patients with diabetes stay healthy.

Bake-off for cancer

The U.K. GiveBack team organized a virtual bake-off for cancer, which generated a donation to a local breast cancer charity in honor of every person who participated.

Animal welfare

Singapore took supporting an animal welfare organization a step further by sponsoring the medical care of two dogs in shelters. GiveBack teams in British Columbia, Charlotte, Lisle, Litchfield and Malvern also supported animal welfare organizations this year.

Mental health

As a Jewish New Year gift to Allscripts Israel associates, the Israel GiveBack team donated calendars drawn and produced by ALUT, the Israel Society for Adults and Children with Autism. Israel also contributed to an organization called SHAVIM, which helps people who’ve been through a mental or emotional crisis get back into the workforce.

Our San Francisco office supported Instituto Familiar de la Raza, an organization providing community mental health and wellness services for families in the SF Latino community. The team provided art supplies and small tables for the center’s children.
PART 3 / GIVEBACK CAUSES

Education

The future of Allscripts, the healthcare industry and the world at-large will be built by the people of the next generation. The education they receive today will have a direct impact on who they become and what they’re able to achieve tomorrow. Across the globe, Allscripts supported and initiated a number of great efforts around education in 2020.

Laptop donations

The Allscripts IT team and GiveBack joined forces to ensure any surplus laptops would not go unused. Together, we were able to donate 188 laptops to children around the world.

U.S.

Our Alpharetta GiveBack and IT teams partnered with PowerMyLearning, an educational nonprofit, to donate 50 laptops complete with chargers and licensed operating systems to kids in the Greater Atlanta area.

In Raleigh, the IT teams donated another 70 laptops to the Kramden Institute, an organization that pairs students and low-income families with a home computer.

The Practice Fusion team cleaned and donated 22 laptops and tablets to students in Vallejo, CA to support their Distance Learning Plus program.

Mexico

Allscripts supported Casa Hogar, a beautiful facility that provides housing and hope for homeless youth in Mexico. This incredible institution for boys and girls features dormitories, mentoring, education, psychological counseling, support and entertainment. Allscripts gave the children of Casa Hogar 10 laptops to use for online learning as well as a one-month supply of food and necessities.

Israel

The Israel GiveBack and IT teams joined together to donate 36 laptops to children in need. The team approached the Be’er Sheva municipality, which identified those most in need of a laptop for online learning. Allscripts volunteers visited six after-school houses throughout the city of Be’er Sheva, and proudly donated 30 laptops to children and families without the means to purchase their own computer. The remaining six laptops were given to the Shafirim School for children with special needs to aid in their English learning program.

Collections and drives

The Alpharetta office collected an incredible 1,015 backpacks in support of the nonprofit For the Kid in All of Us. This backpack donation accounted for a substantial amount of the 6,000 backpacks committed by local organizations for Atlanta-area youth.

The Raleigh office held a virtual school supply drive, where associates were given a wish list and an opportunity to order supplies for teachers online. The team filled three bins with notebooks, crayons and even hand sanitizer for students across the city.

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The Boston office partnered with Schools on Wheels Massachusetts in honor of Education Month. Using an online wish list and an office drop-box in the building lobby for contactless delivery, the Boston office filled an entire SUV with backpacks and supplies.

The Burlington office stuffed 30 backpacks full of school supplies for a local elementary school. The school principal noted that this donation provided 30 students with the foundation needed to have a successful year.

The Chicago office participated in a virtual backpack drive through Communities that Care and raised $427. Chicago GiveBack matched the donation, raising the total donation to $854.

Dear Allscripts Client Success team,

I humbly want to thank you for the donations you provided to help fund this project. Many of my students do not have the supplies they need in order to be successful at home during this pandemic. Providing my students with Fire Tablets gave them the technology they needed to work alongside me during small groups via virtual learning. My students are able to play educational games, read books and learn in other ways to make themselves successful during this school year. I could not have done this without your help and support. Thank you so much!

With gratitude,

Mrs. Johnson

A very big thank-you to Allscripts IT team members and everyone else who rolled up their sleeves to help make these incredible donations possible.
Hunger, poverty and homelessness

Allscripts has always maintained a deep commitment to supporting the communities in which we live and work. During the devastating COVID-19 ripple effect that left so many people struggling, our associates and GiveBack teams supported the children and families facing homelessness and hunger on a local, national and global scale.

Habitat for Humanity

The Raleigh GiveBack team had the privilege of being a Silver Hammer Sponsor of the Wake County Habitat for Humanity. While the team was only able to complete two of their eight build days due to the pandemic, their contribution helped develop housing and stability for Wake County families.

No Kid Hungry

Our 2020 Virtual ACE event featured an exclusive celebrity chef presentation paired with a fundraiser for No Kid Hungry (NKH). Additionally, members of our RFP team created a beautifully curated cookbook as a thank-you gift for those who donated to NKH over the summer. These combined efforts generated more than $17,000 in support of NKH's mission to provide children everywhere with access to healthy food.

Food Bank of Eastern and Central North Carolina

Allscripts is proud to be the title sponsor of the Food Bank of Eastern and Central North Carolina’s (ECNC) Teaching Kitchen in Raleigh, contributing $50,000 per year since 2017. Due to the pandemic, the projected number of food-insecure people in the 34-county service area increased approximately 38% to more than 756,000 neighbors, with 253,000 being children. After their incredible response effort, the Food Bank of ECNC was named “Food Bank of the Year” by Feeding America in 2020. As the need continues to increase, Allscripts is proud to support this important organization.

Making a difference in California

Our San Francisco team worked to find organizations fighting homelessness at a local, grassroots level and provided more than $10,000 in supplies to aid and strengthen their communities.

Before the COVID-19 pandemic began, the Escondido GiveBack team gathered a group of volunteers to help with a food-sorting event during Feeding San Diego. The GiveBack team sorted through 2,500 lbs. of apples to help feed 700 families across four San Diego County elementary schools.

We would like to give a special thanks to the Veradigm leaders, who made an end-of-year gift to food banks on behalf of their team members across the world. These donations were spread across nine cities where Veradigm associates reside and provided an estimated 90,000 meals for people in need.

“I hope that in these uncertain times, you will understand and appreciate these donations that we’re making on behalf of each of you.”

TOM LANGAN
Veradigm CEO
Caring for our communities

Special Olympics

Every April for more than a decade, the Evalytica team in Harrisburg has volunteered at a large Special Olympics competition in Central, PA. Between 1,000 and 1,200 athletes spend the day on campus at Messiah College participating in track and field and swimming competition events. In 2020, Allscripts pledged a $1,000 GiveBack donation in support of the volunteers.

“Now, more than ever, there is an urgency to support our nurses and their families.”

PAUL BLACK
Allscripts CEO

The Singapore office purchased food, supplies and even holiday decorations for a local elderly care facility.

Practice Fusion donates EHR software to free clinics across the U.S.

The National Association of Free and Charitable Clinics (NAFCC) is an organization that works to ensure that the medically underserved have access to affordable, quality healthcare. Its doctors and nurses are volunteers who donate their time to the medical care of economically disadvantaged individuals. Practice Fusion has provided approximately 250 NAFCCs across the U.S. with free EHR software to support these medical professionals and patients in managing their health.

Nurse Heroes

In 2020, Allscripts became one of the first Ambassador supporters of Nurse Heroes. Nurse Heroes is a new initiative created to recognize and honor nurses, while also helping educate and empower them in their careers. Through this partnership, Allscripts provides scholarships to nurses either beginning nursing school or completing higher-ed certification programs for career advancement.

The Nurse Heroes campaign celebrates 2020 as the bicentennial legacy of Florence Nightingale, the founder of modern nursing. The bicentennial comes at a time when nurses serve as frontline caretakers for the millions of COVID-19 patients, supporting doctors through life-saving care and being there to comfort patients during times of fear and sorrow.

However, according to Nurse Heroes, the world is currently facing an accelerating shortage of nurses. If the trend continues at this pace, it’s estimated that there will be approximately one million fewer nurses than needed by 2022. Nurse Heroes and Allscripts hope to reverse this by offering significant and tangible support to new and existing nurses.

“Now, more than ever, there is an urgency to support our nurses and their families,” said Allscripts Chief Executive Officer Paul Black. “Giving back, to our community and to our world, is a distinct part of the Allscripts culture, and is at the core of who we are. Through our partnership with Nurse Heroes, Allscripts is proud to help address the accelerating shortage of nurses in the workforce and provide scholarships to some of the most fundamental clinicians in the industry.”
Australia wildfires
When the devastating wildfires started in Australia in the beginning of the year, Allscripts associates got to work. Allscripts announced that all donations to the World Wildlife Fund and Red Cross Australia would be matched up to $5,000. Donations from our associates started pouring in from all over the world—and within six hours, we hit our goal.

By the end of the one-week campaign, our combined efforts generated more than $20,000 AUD.

We also want to give a special thanks to our British Columbia team for donating $1,000 to North American Wildfire relief.

Spirit of giving
Every year, Allscripts offices around the world work together to help those who have experienced hardships find joy in the holiday season through toy drives, coat drives, food drives and holiday family adoptions. These widespread initiatives not only help us make a difference in people’s lives, but also help bring us together, regardless of location.

The Philippines team worked with the Municipality of Marikina to donate food and other essentials to the victims of Typhoon Ulysses.

If there’s a difference to be made, you can count on Allscripts associates to be there.
Commitment to sound corporate governance

Code of conduct and corporate governance guidelines

Allscripts has adopted a comprehensive code of conduct that applies to all board members, senior executives, contractors and associates. It requires, among other things, that Allscripts conducts business in an honest and ethical manner, avoids conflicts of interest, complies with all laws and legal requirements, and otherwise acts with integrity and in the best interests of the company. In addition, Allscripts has corporate governance guidelines that reflect the board’s commitment to monitor the effectiveness of policy- and decision-making both at the board and management levels.

Both the Allscripts Code of Conduct and Allscripts Corporate Governance Guidelines are consistently reviewed and updated by management and the Allscripts Board of Directors, and are available for review on our website at investor.allscripts.com/governance-documents.

Shareholder rights

Allscripts regularly engages with shareholders, and we encourage shareholders who wish to contact us to do so by contacting our vice president of investor relations, whose contact information is available on our website at investor.allscripts.com/investor-relations. Also, any correspondence intended for our Board of Directors, or for any individual member or members of the board, may be directed to the company’s corporate secretary (222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654) with a request to forward the communication to the intended recipient.

At the annual Allscripts stockholder meeting, shareholders of record are asked to vote on our entire slate of nominees to be elected to our Board of Directors, among other things, as contemplated by a proxy statement that’s delivered in advance of each meeting. Each vote is important to us, and we encourage all of our shareholders to vote, either by proxy or in-person at our annual meetings.

Independent board chair

Currently, Allscripts has an independent Chairman of the Board. We believe that the separation of the Chairperson and the Chief Executive Officer roles enables the Chief Executive Officer to better focus his or her time and energy on operating and managing the company. We also believe that this structure best serves the objectives of the board’s oversight of management and the board’s ability to carry out its roles and responsibilities.

Risk oversight and cybersecurity

Allscripts believes that actively managing risks relevant to business is critical to the company’s ongoing success—and one of the most important areas of oversight. The Allscripts Board of Directors has designated the Audit Committee with the primary responsibility for overseeing enterprise risk management. Accordingly, the steps that Allscripts management takes to monitor and control the company’s exposure to major financial, operational, privacy, security, business continuity, legal and regulatory, and reputational risks are consistently reviewed by the Audit Committee and discussed with the most senior Allscripts executives.

Other committees of the board also consider risk appropriate within their own areas of responsibility, such as legal and regulatory compliance related to corporate governance (with respect to the Nominating & Governance Committee) and compensation arrangements for associates and executives (with respect to the Compensation Committee).

As part of its oversight of risks impacting the company, the Audit Committee also has regular, quarterly meetings focused exclusively on the management of cybersecurity risk. In addition, leadership and responsibility for matters related to cybersecurity risk, among other risks, is distributed among all levels of our organization, starting with the following:

Chief Security Officer: Responsible for overseeing the Allscripts Information Security Management System

Chief Privacy & Security Counsel: Responsible for the Allscripts privacy program

Chief Compliance Counsel: Responsible for overseeing the Allscripts compliance program

A Privacy & Security Executive Council, which provides governance for the Allscripts Privacy and Security programs, and reviews privacy and security risk assessments and mitigation plans, also meets quarterly and is made up of the company’s most senior executives and business leaders.

Allscripts maintains a robust compliance program based on industry-leading standards and engages in many certification and independent security reviews for product and service offerings.
Allscripts strives to be an organization that prioritizes environmental responsibility in all areas of business. We’re proud to share that our corporate headquarters is located in the award-winning LEED-certified offices of the Merchandise Mart in Chicago, IL. Further, all of our offices make individual and collective efforts to participate in efficient waste management programs, invest in recyclable materials and furniture, and continuously upgrade technology to make our energy usage more efficient.

Managed printing
Prior to COVID-19, Allscripts was a leader in making managed print a standard in corporate offices for many years. Through efforts such as eliminating desktop computers and requiring swiping of associate ID badges to security print, we reduced consumption of paper and toner by more than 1,900 reams of paper—approximately 114 trees—annually.

Recycling and sustainability programs
Allscripts is committed to generating less waste and reducing greenhouse gas emissions as much as possible when conducting business. Here are just a few of the initiatives we’ve launched:

• Making traditional print materials digital
• Recycling 100% of shredded materials
• Creating recycle programs across all Allscripts offices
• Purchasing workstation furniture made of recycled materials

Data centers
Allscripts has consolidated all corporate data centers to purpose-build energy efficient locations that include elements like zero water consumption cooling and power design efficiency.
2020 was a challenging year. However, the generosity and compassion of Allscripts associates shined like never before. For every opportunity to get involved, volunteer and donate, our associates rose to the occasion and exceeded our goals. Together, we supported food banks, education, research and relief. Through simple acts of kindness, we brightened the lives of so many who need it. Even though we were apart, we were truly together in one mission: to be solution seekers, community builders, and life changers.

Together, it’s All Possible.
Make-A-Wish donations were made during an Allscripts holiday party in early January.

Small groups spent their GiveBack Day together to sort, fold and organize donated clothing for children.

Associates across the company shared photos of their pets to raise funds for Animal Welfare.


Associates donated blood in response to the nationwide blood shortage.

Associates received CPR training during Go Red Month.

Hand sanitizers were donated to a local fire station by the Charlotte Giveback team.

Small groups packed items for GiveBack Day together in 2020, folding and organizing donated clothing.